

Customer Migration Data - 2009

Content provided by the [Massachusetts Department of Energy Resources](#) ([Executive Office of Energy and Environmental Affairs](#)).

The data tables below illustrate the migration of electric power customers in Massachusetts from incumbent generation sources to competitive generation sources for 2009, by month. The most recent data available, for January 2009, was posted February 27, 2009.

Notes and other information about these tables can be found at the bottom of this document.

January 2009	Incumbent Generation		Competitive Generation	
Rate Class	Total Number of Basic Service Customers	kWh Used by Basic Service Customers for Month	Total Number of Competitive Generation Customers	kWh of Competitive Generation Used for Month
Residential - Non-Low Income	1,856,873	1,411,009,563	246,889	179,547,612
Residential - Low Income	177,855	124,191,095	13,161	10,484,754
Residential - Time-Of-Use <i>Note: negative # due to an error in prior month reporting.</i>	315	1,505,577	46	(1,045,617)
Small Commercial & Industrial	213,180	264,230,327	61,794	140,118,262
Medium Commercial & Industrial	30,133	309,837,235	15,523	334,915,443
Large Commercial & Industrial	1,654	196,323,592	4,923	1,421,317,335
Farms	562	1,051,863	45	628,918
Street Lights	6,569	11,046,622	5,062	24,582,469
Total Sales to Ultimate Consumers	2,287,141	2,319,195,873	347,443	2,110,549,176

Notes and definitions:

All data were collected from investor-owned distribution companies, who reported data by their respective rate classes. Each company reported two data elements each for standard offer, default, and competitive generation service: (1) the number of customers on the last day of the month, and (2) the kilowatthours (kWh) used during the entire month.

Data for residential, farm, and street-lights rate classes are shown as reported by the distribution companies. The remaining rate-class data were aggregated by DOER as follows: small commercial and industrial (C&I) includes rate classes with average monthly usage levels below or equal to 3,000 kWh/month; medium C&I includes rate classes with average monthly usage levels greater than 3,000 kWh/month but less than or equal to 120,000 kWh/month; large C&I includes rate classes with average monthly usage levels greater than 120,000 kWh/month. DOER chose this particular aggregation scheme to simplify the reported data. DOER does not endorse any particular conclusions or findings that may result from the data.

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